

Payment Addresses & Wire Instructions

Quick reference guide



Please keep these reminders in mind when supporting policy owners.

Taking a moment to verify this information:

- helps protect our customers
- reduces payment issues
- minimizes follow-up calls to the Sales Desk, Contact Center, CRM, and CAT teams.

1. Always verify payment information in Connex

The correct mailing address and wire instructions are available in Connex and should be used every time.

- **Check payments (lockboxes):**
Connex > Resources > Inforce Support > Payment Options
See the header for regular/overnight mail and the PDF flyer "*Verifying a payment address for a policy.*"
- **Wire instructions (AGL/USL):**
Connex > Resources > Inforce Support > Payment Options
Scroll to the bottom to view AGL and USL wire instructions.

2. Do not send Life payments to PCG (Private Client Group)

Corebridge has no relationship with PCG, and AIG does not own them. Life payments should no longer be directed there under any circumstances.

Thank you for your partnership in getting this right for our policy owners.

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